

EVALUATION EFFECTIVENESS OF NONPROFIT ORGANIZATIONS

The development of civil society is a very important part of globalization processes. This development is of the third country sector. It is necessary to depict the importance of such an activity like measuring efficiency in non-profit sector. Different concepts, indicators and approaches of efficiency measurement system were taken into consideration. The results of this measurement will help the non-profit sectors get a better reputation and build partnerships with other sectors by telling their efficiency. The aim of the article is to substantiate the EERL framework as a framework for measuring efficiency of non-profits. This framework may become convenient and useful tool for organizations that will help their inner processes and make their services better also will help on presenting the results of their achievements to the outer world.

As a study result EERL framework has been chosen and its adaptation at one of the non-governmental organizations has been described. The conclusions and improvements have been made based on its implementation both for the services and measurement system. The recommendations on implementation of this framework were given. The concept of cross-sector partnership has been designed.

The perspective for further research lays in adaptation and putting in a common usage of efficiency measurement. As it may be one of the ways how to spread the information about non-profit sector performance and so far help with initiation of cross-sector partnership from the side of non-profits.